



# IT Managed Services

## Pi Care



**Pi** (Performance & Infrastructure) Care describes our approach to the management of your IT infrastructure. It is a comprehensive support service, which gives you monthly price certainty to effectively and efficiently manage your IT environment with a focus on lowering your TCO.

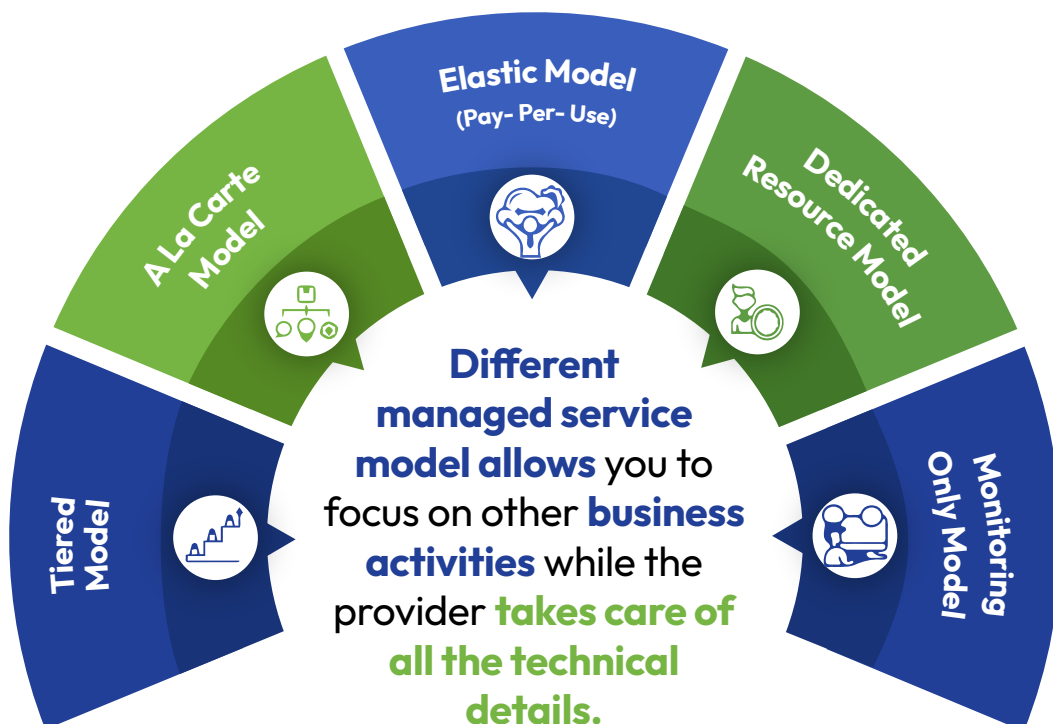
We use a systematic and proactive approach to ensure your IT environment is current, and through detailed knowledge of your existing set-up, we are able to respond quickly to all your user IT needs. We ensure issues are dealt efficiently with a clear single point of accountability.

You will have access to the skills of our highly qualified engineers, our service desk, and our 24\*7 monitoring services. Furthermore, we guarantee our service by implementing strict SLA's.

Align with Pi Care for heightened visibility and transparency. As an early adopter and innovator in managed services, we've user-friendly management and reporting systems that outpace the competition.

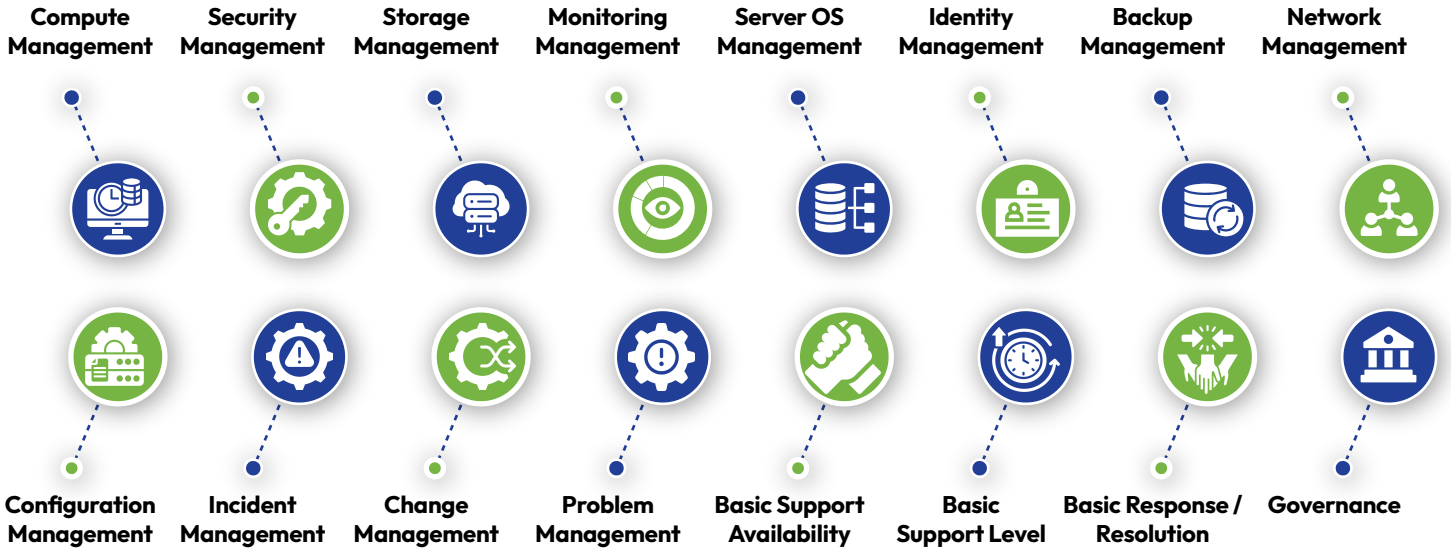
<b>Trust</b> Most Trusted Multi Cloud Services Provider For More Than 8+ Years	<b>Support</b> 24/7 Global Support Backed By 150+ Certified Cloud Engineers
<b>Clientele</b> Clientele Of Over 300 Enterprises Across All Industry Verticals	<b>Pay-Per-Use</b> Elastic Pay-Per-Use Model Under A Single SLA
<b>Migration</b> Zero Friction Cloud Migration Model	<b>Portfolio</b> End-To-End Managed Services Portfolio With Comprehensive Disaster Recovery and BCP Services

## Managed Services Models





# Managed Cloud Services



## Efficient Operations

- Experts monitor, maintain, and support your IT systems, giving you peace of mind.
- Our preventative maintenance and monitoring reduce downtime and ensure business continuity.
- Cost-effective solutions tailored to scale and meet the specific needs of your business.
- Providing customized service and cultivating client confidence is our top priority.
- Purpose-aligned Managed Services manages enterprise workloads on Pi Cloud, third-party cloud installations, and in-house infrastructure.
- A secure, industry-compliant ecosystem, day-to-day infrastructure management, and ongoing cost optimization.
- Totally quantifiable vis-à-vis a business objective driven by SLAs.

 <b>One Stop Shop</b> Cloud Solution Provider. Datacenter Experts Solution Designing. SME Support Operations.	 <b>Operational Excellence</b> ITIL Operations Practice. Pi's Assessment Framework for right cloud solutions. Operations Run Book.	 <b>Deeper Cloud &amp; It Technology Experience</b> 120+ Enterprise Customer's IT Managed Experience. 40+ Managed DR Services Experience.	 <b>Security &amp; Compliance</b> Solutions Design with Security and Compliance Standards. Operational Process & Practice for Compliance levels.	 <b>Cost Optimization</b> Pi's assessment with reliable capacity planning for balancing resource optimization verses performance & utilization.
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## Certifications

