

A comprehensive bouquet of **SAP on Cloud Solutions** for all business needs



SAP technical consulting



SAP S/4 HANA on Cloud



SAP B1 on Cloud



Any to any migration



Disaster Recovery (DR) Services



Basis enterprise application managed services



Application upgrade services



Global technical support  
(24/7 single pane of glass monitoring)

Mission-critical ERP applications are now essential to most businesses. However, the Maintenance and upkeep of these applications can be time-consuming, complex, and cost-intensive. To cope with enterprise demands and successfully maintain SAP business environment, Pi engages with enterprises in an integrated manner to streamline their business processes. The transformation leads to business agility and a lower total cost of ownership, improve governance, and prescribe compliance.



Remove cost as a barrier

One Cost One Invoice. This includes software, hardware, and integrated support – all delivered to enterprises as a service through a well-ap-pointed recurring OPEX model.



Deliver an end-to-end experience

From deployment of application and underlying environment, to ongoing maintenance, and updates, enabling enterprises to take advantage of our best-in class infrastructure and processes delivering user-experience and business excellence.



Building long-term relationships

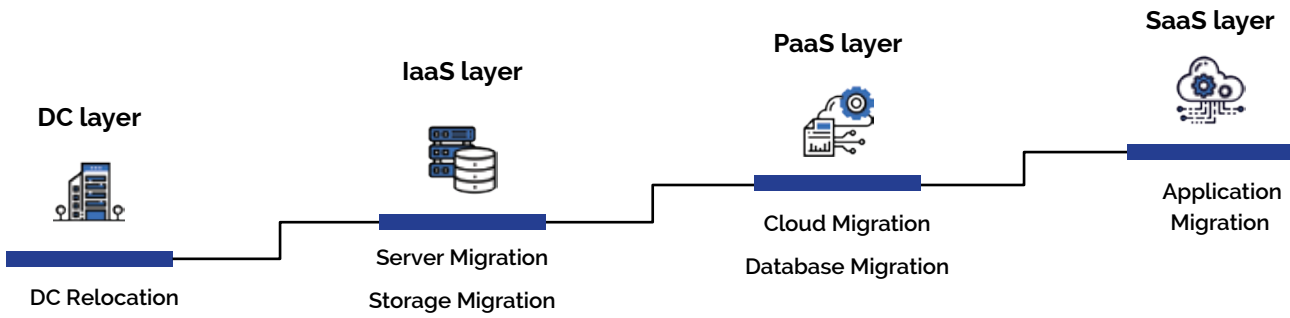
Trusted advisor to enterprises handholding their SAP landscape to match changing their dynamic business needs. Safe harbour for enterprises to park their business-critical SAP and non-SAP workloads.

**SAP® Certified**  
in Hosting Operations

**SAP® Certified**  
in SAP HANA® Operations

**SAP® Certified**  
in Cloud and Infrastructure Operations

**Any To Any SAP Migrations**



**DR SAP Management Services**



Backup & Restore

**Key elements:** Low cost, simplified processes and support system, point-in-time recovery.



Storage Replication

**Key elements:** Zero RPO with synchronous replication, reusable secondary system.



System Replication

**Key elements:** Zero RPO, near-zero RTO, full performance state right after failover, secondary system can be reused with no data preload.

**"SAP on Cloud," Journey on Harbour 1®**



**End-end solution**

Plan/build/migrate/upgrade & setup



**Capacity planning**

Based on user growth, system capability, & service levels



**Problem/Incident resolution**

Problem resolution for app performance, process execution, and errors



**Performance tuning**

By monitoring for key business processes and peak cycles



**Service Level Agreements (SLA)**

L1, L2 and L3 support adhering to industry standard SLAs



**Multi Cloud Support**

For the SAP environment on multi-cloud platforms (AWS, Azure, VMware etc.)



**Value Proposition**

We help enterprises fulfill their cloud-first strategy and support the development of superior products and services. Guaranteeing customized solutions for datasets and customer training services, along with data localization and data sovereignty. SAP on Harbour 1® offers a flexible framework to extend scope and solution capabilities enriched with industry and line-of-business expertise. Our services provide innovative & niche products for target markets with bundled services, delivering enterprises class ERP solutions on Harbour 1®.

